

POWERED BY



# THE KINGDOM'S FASTEST LOGISTICS NETWORK



# ABOUT TAM

Tam is a full-service logistics company that empowers businesses to deliver their goods to customers across the city and around the world at maximum speed.

With a complete range of warehousing, packaging, fulfillment, and delivery services, we are Riyadh's fastest logistics service with one of the most reliable fleets in the country.

**About our name:** Tam means 'No problem!' or 'Done!' in the local dialect and reflects our commitment to reliable and hassle-free service.





# 100% LOCAL

Tam is a completely Saudi-owned company that is inspired by the enterprising spirit of Riyadh and is committed to employing local talent in every part of its operations.



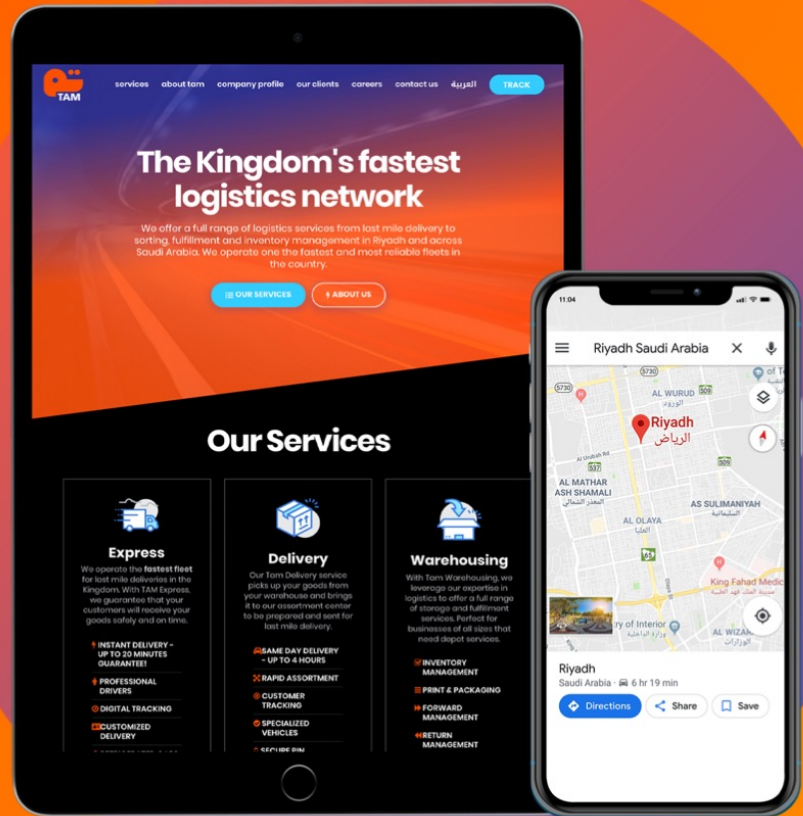
# WHY TAM?

## Our Added Value

- ⚡ **Fast Delivery**
- 🚫 **No Hidden Costs**
- 🎯 **Smart Tracking**
- 📍 **Smart Location**
- ☰ **Proof of Delivery**
- 🔔 **Live Alerts & Updates**
- 📊 **Periodic Reporting & Analytics**
- 🍴 **Customizable Solutions**
- 💰 **Payment Collection**
- 🔄 **Reverse Logistics**
- 📦 **Pickup & Last Mile Delivery**



# DRIVEN BY TECH



Driven by technological innovation, we are leading the way that goods are ordered and distributed throughout the region. In Saudi Arabia, houses do not have street addresses. Tam has taken an innovative approach to this problem and sends recipients a text message requesting their Google Maps position to confirm their location.

Through the Tam platform, both senders and recipients have live access to the status of their deliveries as well as the ability to update their location. Our clients can also access the Tam website to track the status of their deliveries.



# TALENT DRIVEN

Our organization is supported by young talented Saudi professionals who manage our day-to-day operations with world class professionalism. Tam is powered by a growing fleet of professionally trained drivers who are equipped to serve any and all customer needs.



# OUR SERVICES



## Express

We operate the fastest fleet for last mile deliveries in the Kingdom. With Tam Express, we guarantee that your customers will receive your goods safely and on time.

- ⚡ **INSTANT DELIVERY**
- 👤 **PROFESSIONAL DRIVERS**
- 🎯 **DIGITAL TRACKING**
- 🚚 **SPECIALIZED FLEETS**
- 🌡️ **TEMPERATURE CONTROL**



## Delivery

Our Tam Delivery service picks up your goods from your warehouse and brings it to our assortment center to be prepared and sent for last mile delivery.

- 🕒 **SAME-DAY DELIVERY**
- 📦 **RAPID SORTING**
- 📊 **ITEM TRACKING**
- 🚚 **SPECIALIZED VEHICLES**
- ✅ **DIGITAL VERIFICATION**



## Warehousing

With Tam Warehousing, we leverage our expertise in logistics to offer a full range of storage and fulfillment services. Perfect for businesses of all sizes that need depot services.

- 📋 **INVENTORY MANAGEMENT**
- 📦 **FULFILLMENT**
- 🖨️ **PRINTING AND PACKAGING**
- ➡️ **FORWARD MANAGEMENT**
- ⬅️ **RETURN MANAGEMENT**

# CASE STUDIES







# BEONE

## Global E-commerce Consolidator

As the number of online orders increased, Beone needed a trusted partner to manage returned deliveries, repacking, storing and forwarding to various courier services in the Kingdom. Previously, this was both cost prohibitive and unreliable. With Tam, we were able to offer a trusted service without increasing Beone's overhead costs.

- 📦 Repacking
- 📦 Storing
- ▶▶ Forwarding



# WOPOW

## National E-commerce Enterprise

From startup to large enterprise, Wopow, with 21 branches nationwide, provides the Saudi consumer with a wide range of portable phone chargers and other accessories. Tam was able to cut their delivery times in half through a customized delivery service that was being offered at a more competitive rate than other couriers in the country.

- **Wide Range of Products**
- ⌚ **Cut Delivery Time Half**
- 💰 **Competitive Rate**





# GOLDEN BROWN BAKERY

## A Growing F&B Business

With a large number of orders everyday, Golden Brown found it difficult to find a logistics partner that could handle the volume of their business. Having a large, well organized and fast operation, Tam was able to support this cookie empire through a fleet of refrigerated cars that delivered the product fresh and on time throughout Riyadh. To meet their enormous needs, Tam also provided an embedded team to manage fluctuations during promotions.

 **Large Volume**

 **Temperature Controlled Vehicles**

 **Embedded Team**



# ANOOSH CHOCOLATES

## Nationwide F&B Retailer

With 15 locations in Riyadh alone, Anoosh Chocolates is one of the Kingdom's leading chocolatiers. Tam worked with this established F&B brand to create a zoning strategy for its customer delivery. This included a customized strategy that could manage multiple locations and the use of specialized vehicles.

- 📍 **Zoning Strategy**
- 🧩 **Customized Strategy**
- 🚚 **Specialized Vehicles**





# OISHII SUSHI

## A Fine Food Eatery

Known for its intricate culinary creations, Oishii Sushi was looking for a partner that could deliver its food to customers in a manner that maintained the integrity of its fragile Sushi platters. Highly perishable, these dishes also needed to be delivered quickly in temperature controlled bags in what is usually a very hot climate. With Tam's highly specialized logistical services, this was possible.

 **Handling of Perishable Goods**

 **Temperature Controlled Bags**



# BELLA FIORI

## Growing Together

From day one, we worked with this up and coming flower boutique, one of the largest fresh florists in the city today. With our fleet of specialized vehicles and dynamic delivery strategy, we were able to support a growing volume of deliveries without compromising the quality of the product, timeliness and budgetary constraints.

 **Specialized Vehicles**

 **Dynamic Delivery Strategy**





DHOHA  
ALNAHARI

# DHOHA AL NAHARI

## Delivered in Fashion

One of the Kingdom's most well known Abaya designers needed a service that could deliver her delicate garments to high value clients in a timely and professional manner. Our trained drivers and modern fleet, combined with our competitive pricing enabled Dhoha to transform her clothing business into a burgeoning enterprise that is shaping the Saudi fashion scene.



**Handling Delicate Garments**



**Timely and Professional Delivery**



# MZWALAH EXHIBITION

## Event Logistics

Every year, the Alzheimer's Society in Riyadh holds a series of events to raise awareness about different ways to support living with the condition. The most notable of which is Mzwalah, a first of its kind event where all activities are linked to Alzheimer's in an innovative and vibrant way, using the latest technology. We work closely with the event organizers to hand deliver a large volume of invites in a short period of time.



**Large Volume**



**Short Period of Time**



POWERED BY



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